

# COSIE

Co-creation of Service Innovation in Europe



European  
Commission

Horizon 2020  
European Union funding  
for Research & Innovation

#cosie2020

# Co-creation of Service Innovation in Europe

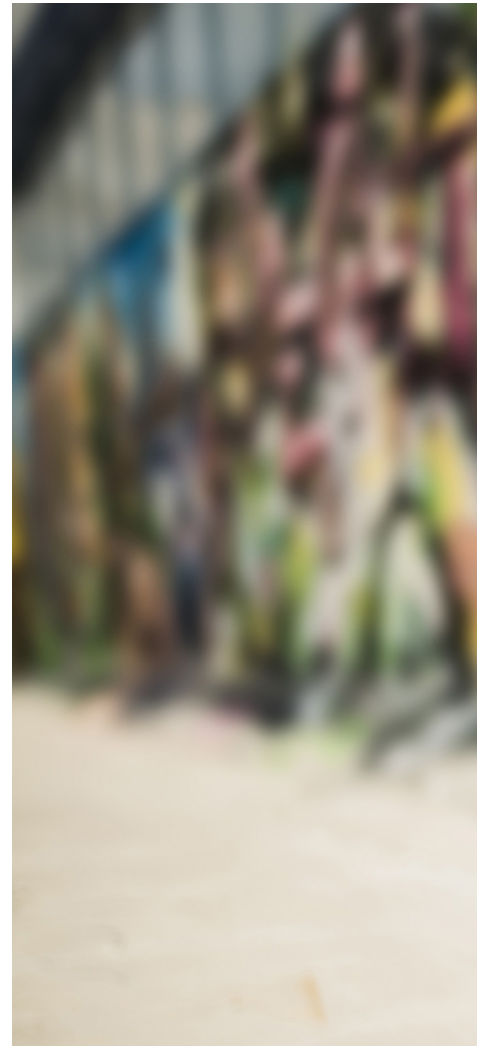
---

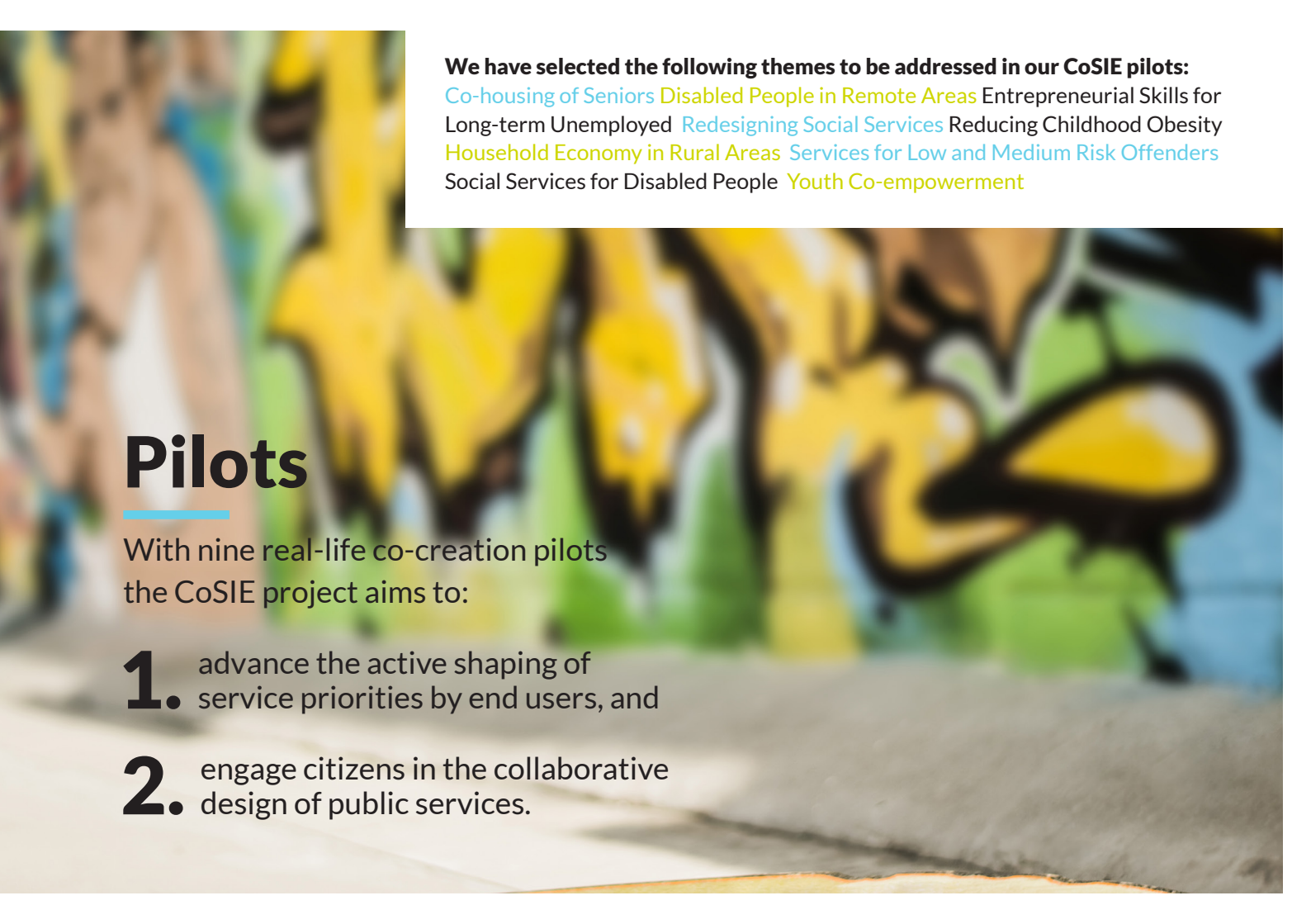
In CoSIE, we wish to inspire the beginning of a new era in the co-creation of public services. The project (1 Dec 2017–30 Nov 2020) will be implemented as a joint venture of 24 partners from ten EU countries.

During the implementation of CoSIE, the collaborative partners will test and develop the diverse methods of co-creation in the field of public services.

Sustainable, strategic change can be achieved by

- improving the innovation potential and co-creation competences of service providers
- developing evidence-based, bottom-up approach
- combining user insight and open data
- adopting new applied co-creation methods and ICT solutions
- utilizing diverse channels for the involvement of the citizens
- identifying and stimulating new business opportunities
- enhancing collaboration and new roles between citizens and the public, private and third sector actors.





**We have selected the following themes to be addressed in our CoSIE pilots:**  
Co-housing of Seniors Disabled People in Remote Areas Entrepreneurial Skills for  
Long-term Unemployed Redesigning Social Services Reducing Childhood Obesity  
Household Economy in Rural Areas Services for Low and Medium Risk Offenders  
Social Services for Disabled People Youth Co-empowerment

# Pilots

---

With nine real-life co-creation pilots  
the CoSIE project aims to:

- 1.** advance the active shaping of  
service priorities by end users, and
- 2.** engage citizens in the collaborative  
design of public services.

# CoSIE Partners

---

## **ESTONIA**

Helpific  
Tallinn University  
Association of Municipalities of Võru county

## **FINLAND**

Association of Finnish Local and Regional Authorities  
Turku University of Applied Sciences

## **GREECE**

Panteion University of Social and Political Sciences

## **HUNGARY**

University of Debrecen  
ESÉLY (Chance) Social Public Foundation of  
Jász-Nagykun-Szolnok County

## **ITALY**

University of Bologna  
Local Health Authority in the Province of Reggio Emilia  
CUP 2000 Scpa

## **THE NETHERLANDS**

Houten municipality  
Nieuwegein municipality  
HU University of Applied Sciences Utrecht

## **POLAND**

Active Senior Foundation  
University of Wrocław

## **SPAIN**

Foundation for Employment in the City of Valencia  
Polytechnic University of Valencia

## **SWEDEN**

Jönköping municipality  
Karlstad University

## **THE UNITED KINGDOM**

Interserve Investments Limited  
Manchester Metropolitan University  
People's Voice Media LBG  
University of Newcastle upon Tyne

## **FOR MORE COSIE INFORMATION**

[www.cosie-project.eu](http://www.cosie-project.eu) | [#cosie2020](https://twitter.com/cosie2020) | [info@cosie-project.eu](mailto:info@cosie-project.eu)